



SUMMARY OF MEMBERS' BENEFITS

Car Craft Group members form a premium group of accident repairers in the Western Australian market. They set the standard with excellent equipment levels, a dispute resolution process and management systems that ensure the consumer a quality product. Additional benefits are as follows;

1. Corporate advertising through sponsorship of RAC Driving Centre
2. Production and distribution of Carlines quarterly newsletter
3. Seminars to improve business management; to promote awareness of changes in the industry; to facilitate strategic planning; technical training and a range of other relevant information courses
4. Annual General Meeting / End of Year function
5. Representation to insurance companies, legal and industrial advocacy services
6. Technical information evenings in conjunction with suppliers
7. Customer disputes resolution process
8. Shop inspections conducted regularly
9. Corporate Schemes with Wesfarmers Federation Insurance, Telstra, Alinta and others
10. Corporate advertising through Community News.
11. Members' requisites – Corporate Identity; include logo for building identification, flags, membership certificate, code of ethics, floor mats, material car seat covers, spraypainter suits, quality repairer cards, accident repair guides, customer survey cards, etc.
12. Thatchamnet membership
13. Negotiations with suppliers for beneficial trading agreements
14. Preferential Status with Wesfarmers Insurance
15. Networking events and information sharing between members
16. General Managers role in a range of areas such as:
 - MTAWA Representation
 - Speaking on behalf of the group at public engagements
 - Liaising with associated organisations for the benefit of group members
 - Targeting other professional repairers in the industry as potential Car Craft members
 - As a conduit for members on any issue affecting their business – eg dealing with suppliers
17. CC Advantage Solutions – an invoice discounting service at reduced rates for members
18. Upgrading your corporate image within the industry
19. HR support for staffing requirements and issues.